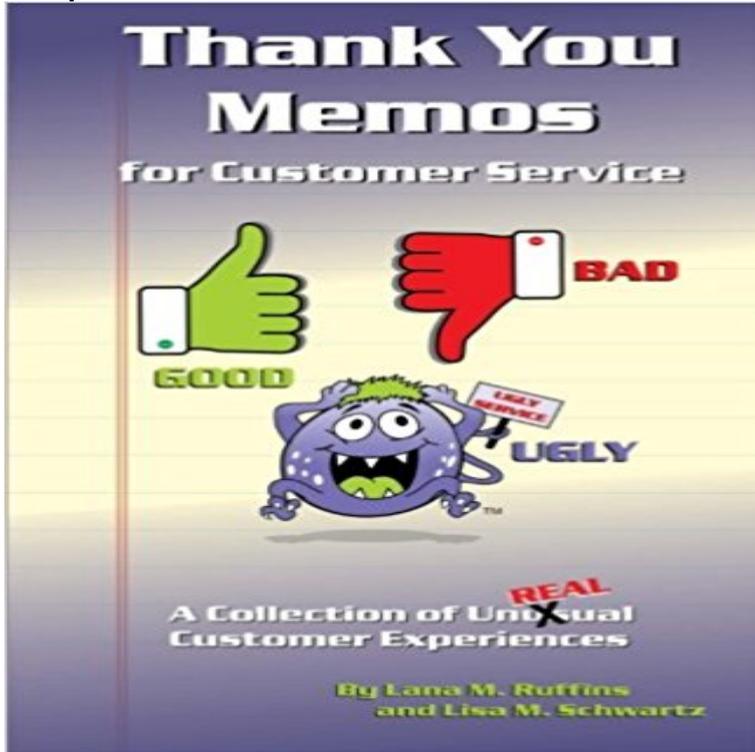


Thank You Memos for Customer Service: A Collection of Real Customer Experiences



Every day we all have good, bad and even ugly customer experiences that can frustrate us, make us smile and even make us laugh out loud. This book takes a humorous look at customer service with actual photos of service oddities, with short comical commentary. You can use this book to liven up customer service training classes or as a reference for product design improvement sessions or simply, just for your enjoyment! Go ahead take a look. There is a laugh on every page. Enjoy!

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