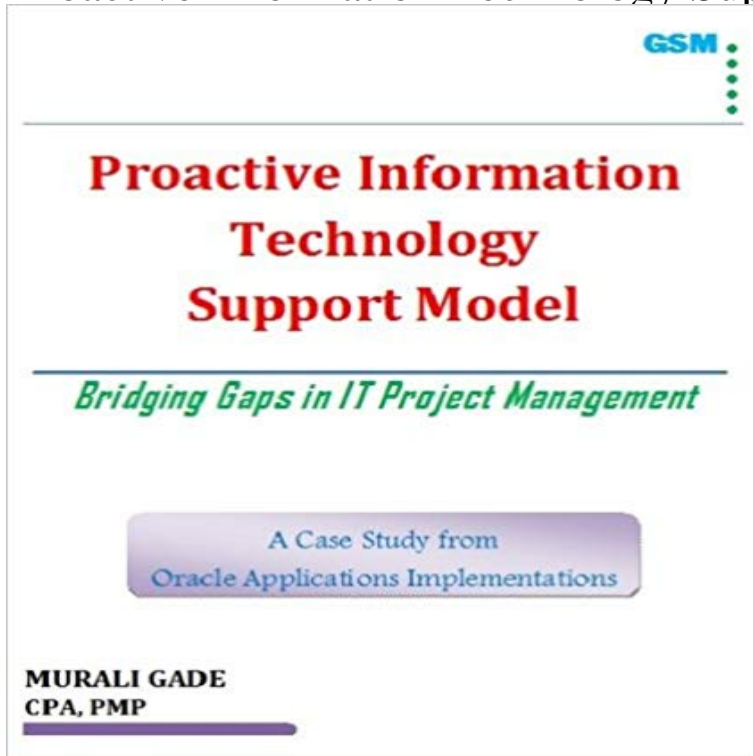


Proactive Information Technology Support Model: Oracle Applications



Managing and supporting Information Technology infrastructure is critical for realizing ROI on technology investments. Early identification of support infrastructure and resources will significantly improve odds of success in new technology implementations. This article analyzes proactive technology support model and analyzes its comparative advantages over traditional approaches

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