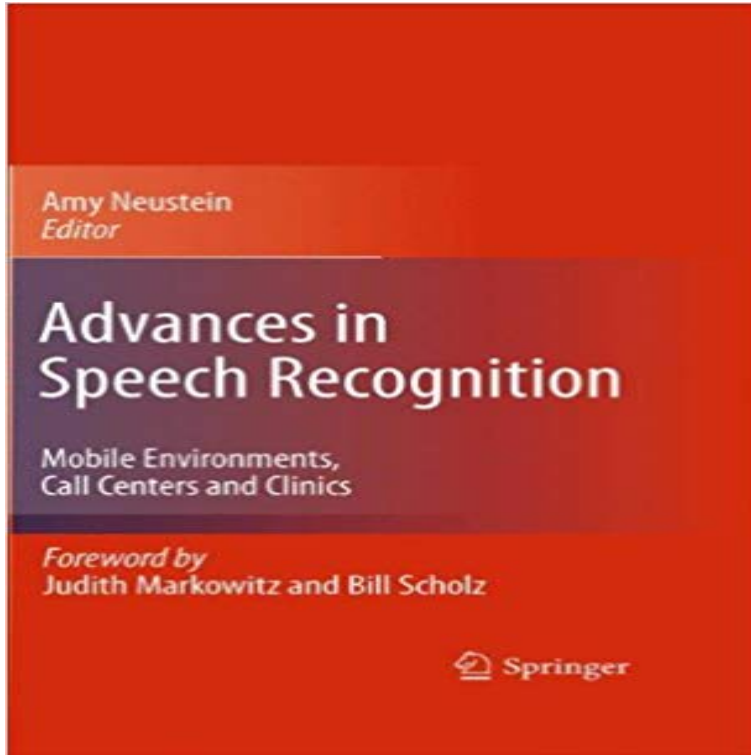


# Advances in Speech Recognition: Mobile Environments, Call Centers and Clinics



Two Top Industry Leaders Speak Out  
Judith Markowitz When Amy asked me to co-author the foreword to her new book on advances in speech recognition, I was honored. Amys work has always been infused with creative intensity, so I knew the book would be as interesting for established speech professionals as for readers new to the speech-processing industry. The fact that I would be writing the foreword with Bill Scholz made the job even more enjoyable. Bill and I have known each other since he was at UNISYS directing projects that had a profound impact on speech-recognition tools and applications. Bill Scholz The opportunity to prepare this foreword with Judith provides me with a rare opportunity to collaborate with a seasoned speech professional to identify numerous significant contributions to the field offered by the contributors whom Amy has recruited. Judith and I have had our eyes opened by the ideas and analyses offered by this collection of authors. Speech recognition no longer needs be relegated to the category of an experimental future technology; it is here today with sufficient capability to address the most challenging of tasks. And the point-click-type approach to GUI control is no longer sufficient, especially in the context of limitations of modern hand held devices. Instead, VUI and GUI are being integrated into unified multimodal solutions that are maturing into the fundamental paradigm for computer-human interaction in the future.

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